



# **Privacy Policy**

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Sohafx Ltd (the “Company”, “we”, “us” and “our”) respects your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you use our website (the “Website”). It applies solely to information collected via the Website and does not govern the privacy practices related to our trading platforms, products, or services outside of this Website.

Sohafx Ltd is a Forex and CFD brokerage firm incorporated in **Saint Lucia**. Our registered office is located at:

Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.

Our physical office is located at:

First Floor, 142, Galle Rd, Colombo 00300, Sri Lanka, Registration No. R-2025-00401.

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## ***INFORMATION WE COLLECT***

When you complete an online form or contact us through the Website, we may collect personal information such as your name, email address, and contact number. You are under no legal obligation to provide personal data, however, incomplete or inaccurate information may affect our ability to respond to your inquiries properly.

If you provide details about another individual, you confirm that you have obtained their explicit consent to share their information with us as outlined in this Policy.

We may also collect certain data automatically related to your activity on the Website. This may include:

- Pages viewed and content interacted with
- Session duration
- IP address and geographic location
- Device and browser information
- Referring pages

We may also receive aggregated, anonymized statistics via third-party analytics services.

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## ***USE OF COLLECTED INFORMATION***

The information we collect will be stored in our internal database (“Database”) and used for purposes such as:

1. Providing access to our Website and responding to your inquiries.
  2. Enhancing and improving the Website and the services we provide.
  3. Developing new content or products that better align with user expectations.
  4. Contacting you with information about our services, either directly or through third-party service providers.
  5. Conducting research, user behavior analysis, and internal performance reviews.
  6. Providing aggregated, anonymized data to third parties for analytics and statistical purposes.
  7. Ensuring optimal operation and development of the Website.
  8. Any other purpose explicitly stated in this Privacy Policy or the Website’s Terms of Use.
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## ***TRANSFER OF INFORMATION TO THIRD PARTIES***

We may share your information in the following circumstances:

1. **Service Providers:** With third parties that help maintain or operate our Website, perform analytics, or communicate with you.
2. **Recruitment Partners:** If you apply for a position at Sohafx Ltd, your application information (including CV) may be shared with service providers assisting in the recruitment process.
3. **Legal or Contractual Necessity:** If necessary to comply with law, protect our rights, respond to claims, or resolve disputes.
4. **Corporate Restructuring:** In case of a merger, acquisition, or transfer of business operations, provided the receiving entity agrees to comply with this Policy.
5. **Affiliated Companies:** With entities that are part of our corporate group, provided they follow this Privacy Policy.
6. **With Your Consent:** Any other sharing of personal data will only occur with your explicit prior permission.

We do not sell personal data to third parties.

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## ***ACCESSING, UPDATING, OR DELETING YOUR DATA***

You may contact us at any time to:

- Access, correct, or delete your personal information
- Request that we stop using or sharing your data
- Obtain a copy of the personal data we hold about you

Unless instructed otherwise, we retain the data we collect for as long as necessary to fulfill the purposes described in this Policy, comply with legal obligations, resolve disputes, and enforce our agreements.

For complaints or concerns regarding how your data is handled, please email:  
**[complaint@sohafx.com](mailto:complaint@sohafx.com)**

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## ***COOKIES AND OTHER TRACKERS***

Our Website uses cookies and similar technologies to improve its functionality and collect usage statistics.

You may block or delete cookies via your browser settings. Please note that doing so may limit your experience on the Website.

Our Website does not respond to “Do Not Track” browser signals.

## ***CHANGES TO THIS PRIVACY POLICY***

We may update this Privacy Policy from time to time. By continuing to use the Website after changes are made, you accept the updated policy. If you do not agree with the revised terms, please stop using the Website immediately.

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## ***CONTACT US***

If you have any questions or requests regarding this Privacy Policy, please contact us at:

✉ [info@sohafx.com](mailto:info@sohafx.com)

